

## **ACE SPORTS TRAINING LIMITED / TRADING AS ACE SPORTS CAMPS TERMS AND CONDITIONS**

**BY ACCEPTING THE TERMS AND CONDITIONS OF THE BOOKING YOU ARE AGREEING TO THE FOLLOWING. YOU CANNOT PROCEED WITH YOUR BOOKING UNLESS YOU ACCEPT THE BELOW CONDITIONS SO PLEASE FAMILIARISE YOURSELF WITH THE TERMS OF THE BOOKING.**

You declare that you are the parent/guardian/teacher of the listed child on the booking application. You are agreeing to the terms and conditions outlined below.

Payment is regarded as acceptance of the booking conditions.

When booking a place on a Camp you are declaring to be a parent/guardian of the child and that you are booking onto our Camp under the conditions herein.

### **CAMP HOURS?**

Drop-off is from 8:30 am. Coaching & games is from 9:00am to 2:45pm each day. Pick up is from 2:45 pm to 3:15 pm.

### **HOW MUCH DOES IT COST TO ATTEND A CAMP?**

Please see our [BOOK ONLINE](#) page for the cost of our programs. By booking online you agree to the terms and conditions herein.

### **WHAT HAPPENS AFTER I BOOK ONLINE?**

Once your booking is processed, you will be emailed a confirmation pdf with full details of the camp. By making the booking you hereby expressly agree to the our Terms and Conditions. Confirmation information is also available for download can also be accessed via your account.

### **CAN CHILDREN BE GROUPED WITH THEIR FRIENDS?**

Yes, grouping can be arranged to suit age, ability and friends — just let us know the names of any friends that are attending when booking in the comments section. And don't worry if there are no friends attending — new friends will be made at camp!

### **CAN CHILDREN BE GROUPED WITH THEIR SIBLING?**

Yes, if requested siblings can be grouped together, as long as the difference in age and ability is not too great.

### **WHAT CLOTHING SHOULD BE WORN?**

Comfortable sports clothing and sports footwear is appropriate at all our programs. Please ensure a rain jacket is brought each day and that sun protection (sun cream) has been applied to your child.

### **PERSONAL BELONGINGS**

ACE Sports Camps shall operate to the highest applicable standards but cannot be held liable or responsible for damages, injuries or loss of possessions of any participant. Parents/guardians of each participant are advised to obtain personal insurance to cover any such occurrences. We advise that all valuable items are left at home and we cannot be held liable for any lost property during any time with the Camp.

### **WHAT EQUIPMENT DO CHILDREN NEED TO BRING TO CAMP?**

None, all equipment is provided by us.

### **HOW MANY CHILDREN ARE IN A GROUP?**

There are 10-15 participants per group depending on the bookings and appropriate age considerations.

### **WHAT DO THE CHILDREN DO AT LUNCHTIME? WHO SUPERVISES THEM?**

Lunch involves a short break to eat and relax (30 mins approx.) — all supervised by camp staff.

#### **LUNCH/NUT FREE POLICY?**

Please note that you will need to bring your own lunch and snacks in a clearly named lunch box or bag (lunch should not consist of any nuts or nut products). Please bring your own drink bottle each day. ACE Sports Camps has a nut-free policy for participants at all camps and programs.

#### **WHO IS IN CHARGE OF FIRST AID?**

All ACE Sports Camp managers are First Aid trained.

#### **CAN THE PARENTS STAY, OR DO THEY HAVE TO STAY THROUGH THE DAY?**

Parents are welcome to stay and watch, however, there is no need to as the children will be supervised by camp staff for the duration of the program.

#### **WHAT'S THE REFUND POLICY?**

Cancellations, for whatever reason, must be made by email prior to the commencement of the camp and will be subject to a forfeiture fee.

In the event of cancellation within seven days or less, you will be responsible for 50 per cent of the cost of the entire booking. In the event of cancellation within 48 hours or less, you will be responsible for 100 per cent of the cost of the entire booking. People failing to arrive without prior notification are responsible for the entire cost of the booking.

Please note that once the camp has commenced we are unable to offer refunds. See the below section “What happens if a child gets sick or injured during the camp” for further information.

Also, if a camp cannot run due to circumstances outside our control, the following process applies:

- ACE Sports Camps will transfer your child, free of charge to any program of your choice or
- Provide full credit for future use.

Please note that ACE Sports Camps credits never expire and can be used at any future program.

In addition, credits can be transferred to siblings, friends and family at full redemption value.

Please contact ACE Sports Camp Office for any further queries.

#### **WHAT HAPPENS IF A CHILD GETS SICK OR INJURED DURING THE CAMP?**

In the event of any child becoming unwell on the camp, the parent/guardian will be contacted and asked to collect the child immediately. In this event, please contact the ACE Sports Camp to discuss available pro-rata day credits.

#### **WHO ARE THE CAMP COACHES?**

All ACE Sports Camp Coaches are Garda vetted and qualified to coach kids in various sports. Please see our 'Staff' page for more details.

#### **DO THE CAMPS ACCOMMODATE BEGINNERS?**

Yes, we can provide great coaching for beginners and all ability levels — just let us know before the camp of your child's ability prior to attending.

#### **WHAT HAPPENS IF BAD WEATHER IS FORECAST?**

All our activities are outdoor. A camp will rarely be cancelled due to poor weather. But we may have to pause activities and take shelter.

Drop off and pick up times will remain unchanged in bad weather - unless extreme weather is forecast.

In times of unexpected extreme weather - phone calls will be made to the designated parent or guardian to organise pick-ups.

## **DOES ACE SPORTS CAMPS FACILITATE INCLUSION AND ACCOMMODATE DISABILITY?**

As our staff do not have the necessary training and skills, our camps and programs are not generally suitable for children with physical or intellectual disabilities. Also, we're not able to provide the one-to-one care that some children with disabilities may need. Nevertheless, we understand that every circumstance is different and we welcome a call about your child's individual needs.

In the future, we hope to be able to be more inclusive. We are in a very early development stage to provide modified sports coaching programs in conjunction with a specialist children's disability provider.

## **WHAT IS THE BEHAVIOUR POLICY OF ACE SPORTS CAMPS?**

We aim to provide a welcoming and safe environment in all camps, where we will foster positive and supportive learning and skill development. ACE Sports Camps is committed to the safety and well-being of all; everyone will be treated with respect and understanding at all times. To ensure that we provide a safe and supportive environment for all the following behaviour will be expected from all participants:

- Be respectful to all fellow participants treating them as they would like to be treated.
- Be respectful towards all staff and leaders by following and listening to all instructions.
- Refrain from swearing, hurtful language and aggressive behaviour as this is not tolerated at our programs.
- Be respectful towards others' personal property and the camp facilities.

## **WHAT IS ACE SPORTS CAMPS COMMITMENT TO CHILD SAFETY?**

We provide high-quality sports coaching programs for kids in an open, welcoming and safe environment where we foster positive and supportive learning and skill development.

ACE Sports Camps is committed to the safety and wellbeing of all children and young people and they will be treated with respect and understanding at all times. We seek advice, feedback and guidance from young people, parents and colleagues so these standards are improved and maintained.

Everyone participating in ACE Sports Camps programs (including staff, partners, children, parents and visitors) must keep to our strict code of behaviour, so that we can continually strive to provide a safe and supportive environment for all.

## **ARE THE ACTIVITIES DIFFICULT?**

No. We only conduct regular sports events football, tag rugby, rounder etc (see list on main website), however please note ACE Sports Ireland Ltd t/a ACE Sports Camps shall not be responsible for any illness, death or accident unless occasioned by the proven negligence on the part of the Camp Directors or their employees. Please note that by accepting the terms you are giving permission for your child to partake in activities that are physical in nature and that by taking part in the activity there is a possibility of risk to your child of personal injury and you accept these risks on behalf of the child which they may be subject to while taking part in all activities.

## **WHAT HAPPENS IF MY CHILD GETS INJURED**

ACE Sports Ireland Limited t/a ACE Sports Camps holds a public liability insurance policy.

**However, it is very important to understand that Personal Accident Insurance against injury, accident, or loss whilst on camp is the parents responsibility** (the name of the person who made the booking online).

In the event of an injury or accident involving the child/children/student you have booked onto the camp you hereby accept that ACE Sports Training Limited not and will not be liable for any direct or indirect loss, damage or injury arising from or associated with their participation in the activities offered by ACE

Sports Training Limited. Furthermore you hereby waiver all and any claims against ACE Sports Training Limited in this regard in relation to the child /children/student you have booked onto camp.

#### **WHAT IS THE PARTICIPANT BEHAVIOUR POLICY?**

ACE Sports Camps aims to provide a welcoming and safe environment at all camps, where we foster positive, supportive, learning and skill development.

ACE Sports Camps is committed to the safety and well-being of all participants and everyone will be treated with respect and understanding at all times.

In addition to the policies relating to staff behaviour and child safety, the following behaviour amongst camp attendees will also be expected and monitored:

- Being respectful to all fellow participants, treating them as they would like to be treated;
- Not seeking to harm, humiliate, intimidate, undermine or coerce other participants.
- Refraining from swearing, hurtful language and aggressive behaviour.
- Avoiding any behaviour (verbal or non-verbal) that has a sexual element, that is unwelcome, offensive, intimidating or humiliating to the other person. This includes, unwelcome physical contact, sexual comments or jokes and propositions.
- Maintaining age-appropriate relationships with other participants e.g. older children not 'befriending' younger participants.
- Being respectful towards all staff and leaders by listening to and following all instructions.
- Refraining from swearing and aggressive behaviour.
- Being respectful towards other's personal property and the camp facilities.

If a child does not meet these standards or otherwise demonstrates inappropriate behaviour, an ACE Sports Camps Camp Director will notify the parent or guardian accordingly, and where appropriate, provide suitable warnings.

To ensure the safety and well-being of all participants, ACE Sports Camps maintains the right to instigate disciplinary action. This will depend on the severity of the case and may involve an apology or suspension from participating in camps, including physical removal where appropriate or another form of action.

#### **WHAT IS ACE SPORTS CAMPS COVID-19 POLICY?**

Based on information from various sources, including the Department of Health, ACE Sports Camps believes the risks of contracting the Covid-19 virus at camp are very minimal.

However, in accordance with the national public health guidelines, we have instigated a number of initiatives to ensure the safety of all participants and staff during camp. Including, re-enforcing proper personal hygiene and hand washing hands technique and / or use of hand sanitiser.

#### **PHOTOS & VIDEOS**

At the camps there will be photographs taken from time to time. These will be used to update our marketing, social media and website. Parents can read and see news and photos during the camp as we post.

Unless you specifically opt-out, your child's photo may be used in future marketing and promotions.

Please contact the office directly if you would like to opt out or have a photo removed at any time.